



## 2-NIGHT PACKAGE

Don't worry if you don't have much time to spare but still want to participate in the first mass participation World Championships Half Marathon event ever! We've created a 2-night package that provides two nights in a hotel of your choice (choose from our selection of hotels) and an unlimited Travel Card that will provide access to busses, trains, the metro and even the harbour busses. Book now! Remember to register for the race when you book the package and don't forget to book the pasta dinner to load up on carbs before race day! We also offer a Fit for Run programme that will get you in the running mood in no time. And you might want to treat yourself to a much-needed After Running Spa after the race.

# TERMS & CONDITIONS

As of October 1, 1993 all travel arrangements are subject to the 'Law on Package Tours' that harmonises the rules within Europe and gives greater consumer protection. In accordance with the law, travel agencies must be able to document that they have drawn the attention of the consumer to all possible contingencies; the exact itinerary, all formalities and expenses, possible changes, and the terms of agreement must be very clear when the tour is booked (i.e. before you confirm your booking by paying a deposit).

Note: It is therefore very important that you have familiarised yourself thoroughly with the terms of agreement for a tour. The terms of agreement comprise the following elements: website information including price list and itinerary, booking confirmation, terms and conditions, practical travel tips.

If the tour is booked AND paid for on the [www.half-marathon-copenhagen.com](http://www.half-marathon-copenhagen.com)'s website, the traveller is under obligation to read and possibly print all relevant information and documents.

- A. Website information including price list and itinerary contains a detailed description of the tour, current prices and a specification of expected extra expenses as well as special regulations or information that are relevant in connection with the specific tour.
- B. Your booking confirmation presents the product purchased, the total cost and conditions of payment. The booking confirmation will also include participants' names, as well as any additional relevant information if needed.
- C. Terms and conditions. We have standardised our terms and conditions relative to legislation and to the provisions of The Association of Travel Agencies in Denmark. These terms and conditions must be seen in context with the other relevant content of the terms of agreement as mentioned above.
- D. Practical information. In connection with many of our tours we provide some practical travel tips. These are first and foremost intended as an assistance and service for our customers even though they may contain more formal information. For this reason, we presume that participants are familiar with the contents.
- E. In order for Albatros Travel A/S to update the tour that has been purchased we will need to use your booking data within the Albatros Travel Group, airlines, partner travel agencies, governments and data handling companies working in close relation with Albatros Travel. In order for Albatros Travel to present you with offers and services that are directly related to the purchase that has been made, Albatros Travel will use your data for marketing and communication purposes.

## half marathon terms and conditions

The IAAF/AL-Bank World Half Marathon Championships 2014 is being held under the rules and regulations of DAF and IAAF.

### Age limit

You must be at least 16 years old to take part in the IAAF/AL-Bank World Half Marathon Championships mass participation race. If you are under 18 years old you confirm, when accepting the terms and conditions, that your parents or legal guardians have accepted your participation. The elite runners will have to be in front of the race at all times, therefore it is not allowed to participate as a wheelchair user. It is not allowed to run with a baby jogger or other vehicles.

### Disqualification

The organisers reserve the right to refuse entry to participate in the mass participation race at all times. A participant can be disqualified if the look of the number bib has been changed, in particular if the sponsors are not visible.

It is not allowed to have anyone accompanying the participant on bicycle. This will be seen as disturbing the course and the other participants and it will lead to disqualification. Participants with a personal best of 1:03:00/men and 1:13:00/women, or better, will not be permitted to take part in the WHM 2014 mass participation race. If you are refused entry you will receive a refund of the full registration fee.

### Danish Athletics Federation's use of personal data

When registering for the IAAF/AL-Bank World Half Marathon Championships 2014, the Danish Athletics Federation requires a number of personal data from each participant for registration and result purposes. The information will be used for this purpose only.

If a list of participants is being published on the website, the following information will be displayed: Name, club/company, city and nationality.

The e-mail address will be used by the Danish Athletics Federation to communicate important information to all participants.

Your information will not be shared with any third party. The timing, result and photo companies working on the IAAF/AL-Bank World Half Marathon Championships 2014 will be given access to some of the information.

### Delivery of bib number and chip

You will receive an e-mail three months before the IAAF/AL-Bank World Half Marathon Championships 2014, letting you know how you will receive your bib number and chip. It is therefore important that you keep your e-mail address up-to-date at all times.

### Responsibility

When registering to participate in the IAAF/AL-Bank World Half Marathon Championships 2014 I accept that it is at my own risk and responsibility that I take part. By accepting the terms and conditions the participant declares that he/she is in good health and that the organisers cannot be held responsible for any injuries that the participant gets or causes others during the IAAF/AL-Bank World Half Marathon Championships 2014.

### Copyright

Participants accept and confirm that photos, film recordings, interviews etc. where they are represented, can be used by the IAAF/AL-Bank World Half Marathon Championships 2014 organisers and by the Danish Athletics Federation hereafter.

## Payment and tour package terms and conditions

### 1. Booking

The booking of a trip is binding for both customer and travel agency once the deposit has been paid.

### 2. Conditions of Payment

The following rules apply:

At the time of booking, the full payment must be made.

### 3. Cancellation

The following rules apply:

## CANCELLATION BY THE CUSTOMER

In the event of the customer's cancellation of a tour up to 31 October 2013, 85% of the full amount will be reimbursed. With cancellations later than 31 October 2013, the customer has no claim to reimbursement.

Should war and life-threatening epidemics break out, or natural catastrophes and similar events occur within 14 days prior to departure, the trip may be cancelled free of charge. This will, however, be on condition that the Danish authorities (The Royal Danish Ministry for Foreign Affairs) directly advise against travelling to the specific area, and that the contingencies have arisen after the booking of the tour.

## CANCELLATION BY THE TRAVEL AGENCY

If there are not sufficient participants for a scheduled group tour, it may be cancelled up to 14 days before departure. The tour may also be cancelled due to circumstances beyond our control and which neither our partners nor we could foresee (force majeure). In such cases the customer has no right to compensation beyond a refund of the price of the trip. Should the aforementioned contingencies arise the travel agency will always try to offer an acceptable alternative. Statistically, more than 90 percent of all tours are sold out well in advance of departure.

### 4. Travel Documents

Travel documents, other than the booking confirmation, will be forwarded to participants a few weeks before the half marathon.

Additional travel documents could include vouchers and itinerary that indicates the services you have ordered at your destination. If you are participating in a tour with a guide or in an event described in our programme, you will normally not be given a voucher beforehand. Tour information will be provided a few weeks before the half marathon.

### 5. Passport and visa

Unless otherwise specified, obtaining the required passport and visa for travelling is the responsibility of the traveller.

The traveller must ensure he/she has a valid passport and visa and give the travel agency correct information regarding name and nationality, etc. We draw your attention to the fact

that the processing of visa to Denmark may take several weeks. The travel agency cannot be held responsible for travellers who, for whatever reason, may be denied entry at a border. Furthermore, the travel agency cannot be held responsible for denial of visa prior to departure.

Please be aware that rules and regulations may change between booking and departure.

Please note that there are also visa requirements when in transit. Your passport must be valid for at least 6 months after returning from your destination.

## 6. Participation at own risk

By submitting the registration/booking form, you accept that participation in the marathon is at your own risk and entirely your own responsibility. You accept that you cannot claim any damages, indemnification or any other compensation for personal injury, damage to property or any other loss, including any indirect loss in connection with participation in the marathon, from the travel agency, unless you are subjected to injury or loss due to gross negligence on the part of the travel agency. Furthermore, the travel agency cannot be held liable for negligence displayed by independently participating third parties or local authorities prior to, during or after the marathon event. If you are injured in any way due to participation in the marathon event and you are unable to go through with your stay in the country in which the marathon event takes place, you are also prevented from claiming damages, indemnification or any kind of compensation.

## 7. Change of traveller

In keeping with legislation, and if practically possible, transferring one's tour (instead of cancelling it) to family or friends on the condition of paying a fee is an option. The amount of the fee depends on the time of change. The travel agency does not carry out resale of tours already paid for, nor does the travel agency guarantee that a change of traveller can be effectuated.

## 8. Changes in prices

In accordance with legislation, tour operators may raise the agreed upon price as a result of increased transport costs (including rising fuel prices), altered taxes, tariffs and fees, as well as fluctuating exchange rates. Unfortunately, many sudden price increases occur as a result of fuel surcharges, increased safety taxes or other taxes. Price increases will take place according to the following principles:

1) Tariffs and taxes will be increased with the exact amount if this exceeds EUR 20.00

2) Alterations in currency rates with more than 5% or less than 10% in relation to the list price when published. The alteration in price will only include costs regarding the relevant currency and not the entire cost of the package.

## 9. Changes in the itinerary

In accordance with legislation, the travel agency cannot, in principle, make major alterations in the planned tour once it has been booked. It is therefore important that you draw the attention of the agency to any special wishes you may have in connection with the tour you have booked. Such wishes will only be guaranteed upon confirmation by the travel agency in the form of an email or other documentation. The purpose of this is to safeguard you against an undesired product. Should this occur, you have the right to cancel your tour and be refunded the cost of the tour and other documented expenses (visa, vaccinations, etc.). Unfortunately, legislation does not provide for travel plan alterations that may be in the interest of the participants.

## 10. Force Majeure

If the weather or similar conditions, that are beyond the control of the travel agency, prevent the completion of the marathon event, the following will happen: 1) in the event the incident occurs before departure to the country in which the marathon takes place, the trip will be cancelled and payment will be refunded. If possible, all participants will be offered a compensatory trip. 2) If the incident occurs after departure to the country in which the marathon takes place, there will be no payment refund, but the itinerary will be carried out as far as possible with changes to the programme if necessary.

## 11. Travel Insurance

All travellers must be suitably insured. This is of paramount importance regarding transport in case of illness as well as home transportation, etc. when you are on tours abroad as your public health insurance normally does not cover this. All travellers are responsible for having appropriate insurance cover themselves. Participation on a trip presumes responsible and considerate behaviour, and you are expected to comply with the directions of the travel agency and its representatives. If you wish to be independent, this should always be in consultation with the agency or its local representatives.

## 12. Medical Help

The travel agency/race organisers will ensure that an English-speaking doctor/medical team is available for participants. If any treatment is unable to be carried out by the doctor and it is necessary to refer a participant to local medical facilities, the doctor/medical team and travel agency will not be held liable for any treatment carried out by staff from local medical facilities. The doctor/medical team and travel agency cannot be held responsible for any errors or negligence caused by local medical staff. The doctor/medical team reserves the right to take a participant out of the race if it is deemed necessary. The travel agency/race organisers cannot be held responsible for such a decision.

## 13. Your responsibility

As already mentioned, your participation in a trip is subject to your being aware of the above information as well as the information on the website, on the booking confirmation and in the itinerary, and to your following the aforementioned regulations. It is also expected that you seek publicised information about the current political, health, natural and climatic conditions at your destination.

## 14. People with disabilities

A principal rule is that all travel participants must be self-reliant. Wheelchair users and people with a motor handicap are welcome on many of our tours, but please consult the travel agency before booking a tour. The travel agency reserves the right to decline participants who will not be able to participate in the tour on their own. The travel agency is not responsible for any such refusal.

## 15. Claims

Claims regarding shortcomings on a tour must be directed to the travel agency or to its local representative as soon as they are ascertained in order for the travel agency to attempt to rectify the situation. The travel agency is a member of the Danish Travel Complaints Board. In case of disagreement between the travel agency and the traveller regarding shortcomings on a tour, you may place your complaint with the Complaints Board. The address is **PAKKEREJSE-ANKENÆVNET**, Røjelskær 11, 3. sal, 2840 Holte, Denmark, Tel.: +45 - 45 46 11 00. [www.pakkerejseankenævnet.dk](http://www.pakkerejseankenævnet.dk)

Any lawsuit or dispute with the travel agency will be ruled upon according to Danish law.